



PROCEDURE

Title: Requesting/Canceling Remote Communication Access Realtime Translation (CART) Services Procedure for Students who are D/deaf or Hard Hearing

Effective Date: 11/15/2023

Applies to: All Students Enrolled at HFCDHP with Realtime Captioning as an Approved Accommodation

Statement: Western University of Health Sciences' (WesternU) Harris Family Center for Disability and Health Policy (HFCDHP) will facilitate the provision of Remote Communication Access Realtime Translation (CART) services as set forth under Section 504 of the Rehabilitation Act, the Americans

	the student two (2) days prior to the commencement of the scheduled assignment.	
5.	It is the student's responsibility to notify ^{HF} CDHP regarding changes to their class schedule including the addition or cancellation of classes/activities at least three (3) business days before the scheduled assignment or as soon as it is known so that the changes can be made by emailing ^{HF} CDHP at disabilityaccommodations@westernu.edu .	Student
6.	The designated ^{HF} contracted CART vendor to add/adjust/cancel the captioner assignment request.	^{HF}

Deaf/deaf – Deaf with a capital “D” is used to describe individuals who identify as culturally Deaf and are actively engaged with the Deaf Community. Deaf with a lowercase “d” refers to individuals who view hearing loss as a physical condition.

Hard of Hearing – is a widely accepted term to describe individuals who have hearing loss.

ADA – Americans with Disabilities Act of 1990

ADAAA – Americans with Disabilities Act Amendments Act of 2008

CART – Remote Communication Access Realtime Translation

HFCDHP – Harris Family Center for Disability and Health Policy

WesternU – Western University of Health Sciences

Regulatory Information: Section 504 of the Rehabilitation Act of 1973; Americans with Disabilities Act of 1990; ADA Amendments Act of 2008, and California and Oregon state law

References, if applicable:

Related Policy: Provision of Accommodation(s), Sign Language Interpreter Request Procedures for-0.6 (a<012